



Security & GLB Act Compliance

BenefitIQ takes the job of protecting your data and that of your customers very seriously. We have implemented systems and policies to ensure that your data is safe and compliant. Our HomeBenefitIQ Online 1003 fully complies with the FTC regulations regarding the Gramm-Leach-Bliley Act.

BenefitIQ is a new and rapidly growing organization and haven't yet had the opportunity to develop a formal internal audit policy. Informally, we are very dedicated to security and perform regular checks of server and firewall logs and perform frequent updates. Our servers are located in a secure facility; we allow very restricted access to secure information and our platform was developed in-house from the ground up using established security best practices and encryption technologies. We are currently in the planning stages of having a third-party audit performed.

Reliability & Safety Designed From the Ground Up

- State-of-the-art firewalls (top level, commercial grade firewall)
- Strongest possible secure SSL connections
- State-of-the-art 128 bit encryption
 - All sensitive financial information in an application is encrypted in the database
- Strong password requirements for all administrators that have access to sensitive data
- Automatic sign-out

Server Security:

- Our servers are located in the Northwest's premier state-of-the-art facility, they have
- Secure facility with strict surveillance of visitors and limited access to data center
- Seismically braced cabinets with lockable front and back doors for added security
- 3 x 22 ton redundant HVAC environmental cooling systems
- Dual access to Seattle City Light Utility Power Grid sub-stations attached to Fisher Plaza at three physically diverse entrances
- Fully backed up UPS power, and six multi-megawatt generators that can run at full capacity for weeks with emergency refueling as needed
- Pre-Action Dry fire suppression system in data center; building fully sprinklered to NFPA 13
- Constructed on glacial till soil to seismic zone 3, essential facilities exceed seismic zone 4 standards (the highest of ANY data center or co-location facility in Puget Sound)
- Raised access floor system
- Two emergency wells to supply water to cooling towers if city water is unavailable
- Perimeter and interior card key access system with 24/7 security monitoring
- Redundant power grid and internet backbone connections
- Redundant backup servers and data storage
- 24/7 physical security building where our servers are hosted

Data Center Facilities Tour



Building site. Our data center is located within Fisher Plaza in Seattle, Washington, the premier telecom hub in the Northwest region. This rock-solid facility was built on native glacial till soil in a no-fault seismic area, and is home to some of the largest communications leaders including AT&T, AboveNet, ABC, BBC, Time Warner Telecom, MCI and many others.



Connectivity. Fisher Plaza is a state-of-the-art carrier neutral environment, giving you the benefit of nine individual telecom and fiber providers in a single location. Access virtually unlimited bandwidth capabilities while enjoying Adhost's proprietary, redundant and cross-configured multi-homed router network.



Power. Our data center utilizes dual access to Seattle City Light utility power grid substations, attached to Fisher Plaza at three physically diverse entrances. Generator backup power to at least N+1 provides additional security in keeping all systems up and running at all times.



Fuel Supply. Several weeks' worth of generator fuel supply stored securely on-site, with emergency refueling contracts and backup plans in place as needed.



Stability and survivability. Fisher Plaza infrastructure exceeds California seismic zone 4 standards, making it one of the most stable office structures in the Northwest.



Security. On-site physical security 24x7 with digital video cameras. Perimeter and interior electronic access control system in place. All visitors to our data center must be escorted by authorized security.

For more information, please contact BenefitIQ at 888.245.7433.